**PRIVACY POLICY**

This privacy policy discloses the privacy practices of [www.monosoz.com](http://www.monoso.com). By using our website, the user is consenting to our privacy policy.

1. We collect information from our users when they register on our website or fill out a form.
2. When ordering from or registering on our website, as appropriate, the users may be asked to enter their details such as name, email address, telephone number and address.
3. Any of the information we collect from our users may be used in one of the following ways:

* To personalize user’s experience
* To improve our website
* To improve our service
* To process transactions
* To send periodic emails about new offers, company news and other updates
* To receive feedback

1. The user’s information, whether public or private, will not be sold, exchanged, transferred or given to any other company for any reason whatsoever, without their consent, other than for the express purpose of delivering the services requested by them.
2. We implement a variety of security measures to maintain the safety of the user’s personal information.
3. We do not sell, trade or otherwise transfer to other parties, the user’s personally identifiable information. However, we my release such information when we believe that doing so is appropriate to comply with the law, to enforce our site policies, or to protect ours or others rights, property or safety. Although, non-identifiable personal information may be provided to other parties for marketing, advertising or other purposes.
4. Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked websites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.
5. This online privacy policy only applies to the information collected through our website and not to information collected offline.
6. Please also visit our Terms and Conditions section establishing the use, disclaimers and limitations of liability governing the use of our website.
7. If we decide to change our privacy policy, we will post those changes on this website.

**ABOUT US**

Monosoz was incorporated in 2106 and has been in business since August 2016. We, at Monosoz, aim at delivering delicious pizzas of exceptional quality that are also value for money. The entire pizza making process, right from mixing the dough to delivering it to your doorstep, is carried out by our team of dedicated individuals who strive every day to ensure that you have a wonderful experience with us. We are also constantly working to bring to you a wide variety of pizzas to suit your taste buds. Hope you enjoy our pizza.

**TERMS AND CONDITIONS**

These terms and conditions apply to [www.monosoz.com](http://www.monosoz.com). By using this website, the user is consenting to our terms and conditions

1. The delivery of your order is subjected to your address falling in our defined delivery area.
2. Minimum order of INR 200/- must be placed in order to deliver your pizza.
3. In case of non-availability of ordered product, the order will not be executed. Same would be informed to you.
4. The online order once placed cannot be modified or cancelled either through the website or offline.
5. However, the status of the order will be updated on the website.
6. In case the order which is paid through online transaction is cancelled due to non-availability of the ordered product, the amount will be returned by reversing the transaction within 24 hours.
7. Product images are for illustration purpose only. Actual product may vary.
8. Products are for immediate consumption.
9. All prices are exclusive of taxes.
10. By accepting the Coupon to avail the offer, it is deemed that the users has agreed to all the terms and conditions of the Coupon
11. Only one coupon is valid per order/ transaction.
12. Offers cannot be redeemed for cash or exchanged with any other product.
13. All disputes related to any offers/ promotions will be subject to the exclusive jurisdiction of court of New Delhi only.
14. If you have any further questions, please contact support@monosoz.com